

SYSTEM/TECHNICAL SUPPORT DISCREPANCY STATISTICS JANUARY - DECEMBER 2006

Month	# Request to Resolve Discrepancies
January	296
February	331
March	330
April	303
May	292
June	410
July	470
August	368
September	134
October	92
November	17
December	48
Total	3,091

Requests to Resolve Discrepancies: Number of calls reported to the AHCCCS Technical Services Center to fix system (KED, ACE, PMMIS, etc) related problems.